



COMMONWEALTH COORDINATED CARE PLUS

A Managed Long Term Services and
Supports Program

Agenda

- Background and Key Facts
- Populations
- Services
- Regional Launch
- CCC Plus Enrollment

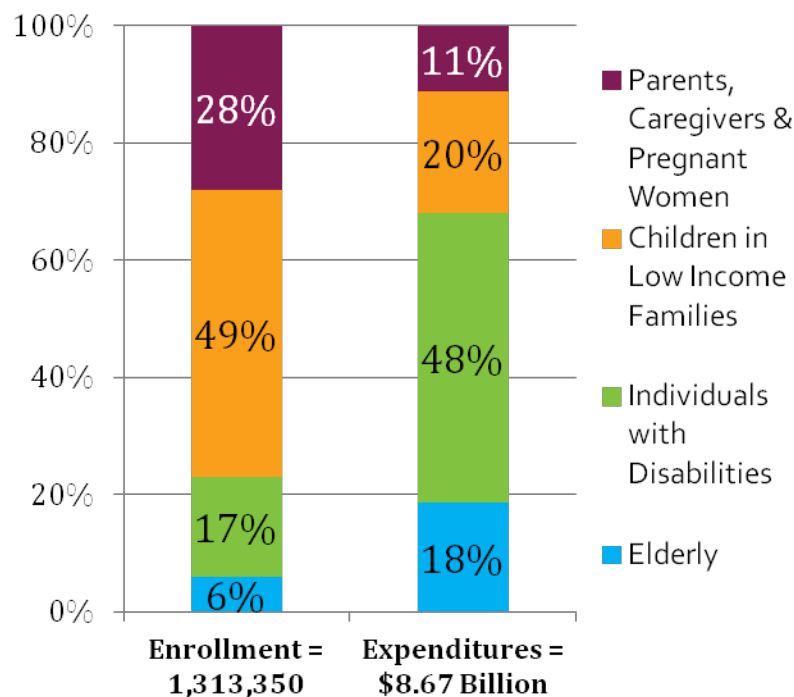
Overview of Commonwealth Coordinated Care Plus (CCC Plus)

Primary goal is to improve health outcomes

- New statewide Medicaid managed care program beginning Aug 2017 for over 216,000 individuals
- Participation is required for qualifying populations
- Integrated delivery model that includes medical services, behavioral health services and long term services and supports (LTSS)
- Care coordination and person centered care with an interdisciplinary team approach

Medicaid Expenditures

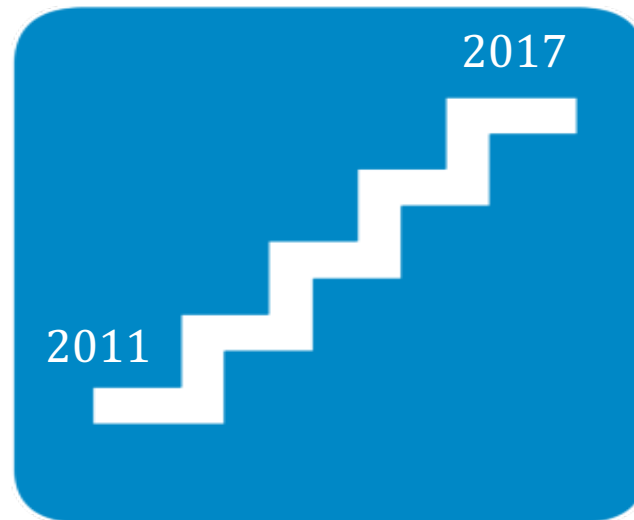
Enrollment vs. Expenditures



**Older adults and individuals with disabilities
23% of the Medicaid population = 66% of expenditures**

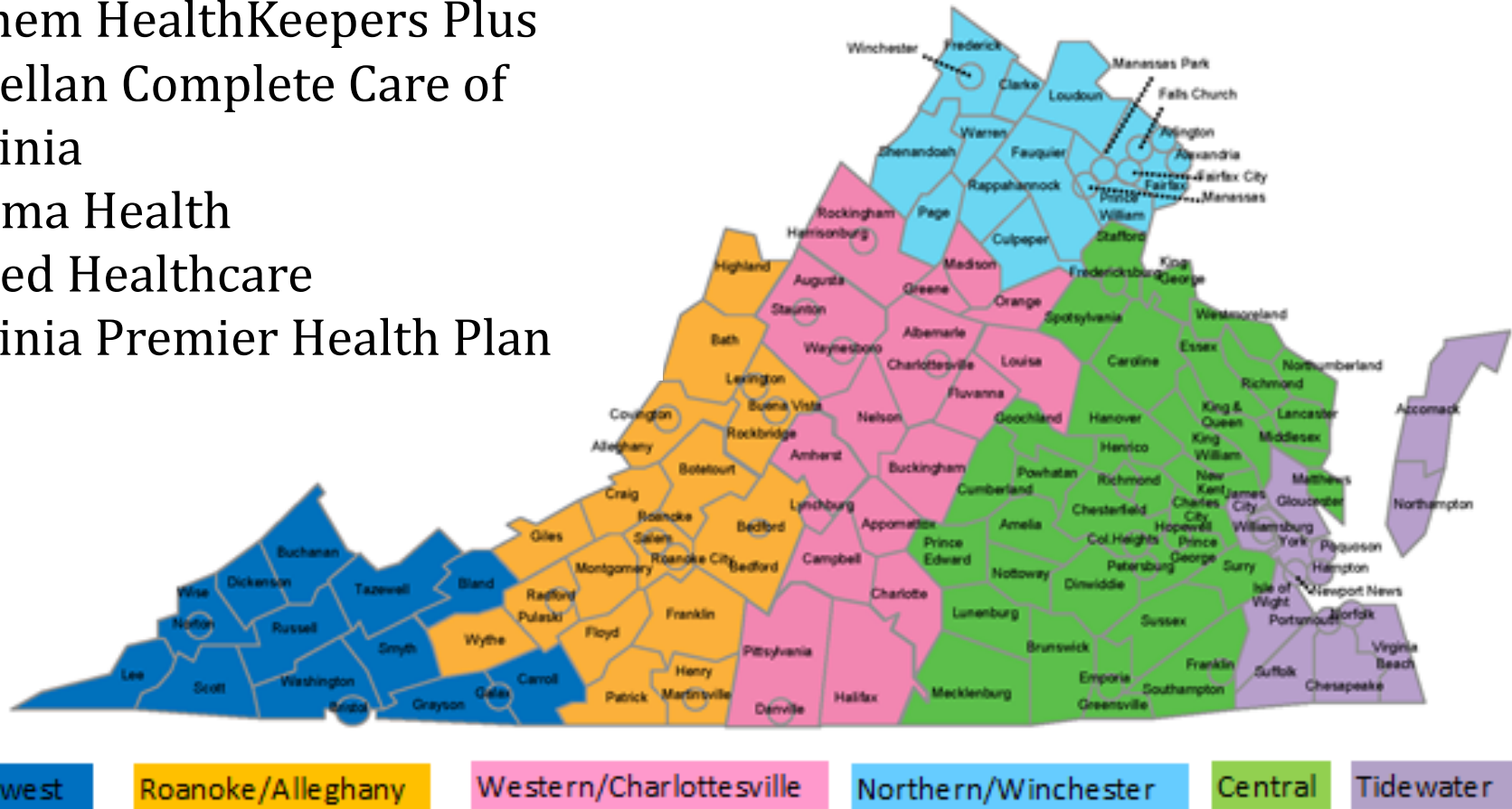
Virginia Legislative Mandates

General Assembly directed DMAS to transition individuals from the Fee-For-Service delivery model into the Managed Care Model to achieve high quality care and budget predictability.



6 Health Plans Contracted Statewide

- Aetna Better Health of Virginia
- Anthem HealthKeepers Plus
- Magellan Complete Care of Virginia
- Optima Health
- United Healthcare
- Virginia Premier Health Plan



A list of CCC Plus regions by locality is available at: http://www.dmas.virginia.gov/Content_pgs/mltss-proinfo.aspx

CCC Plus Enrollment by Region & Launch Date

Date	Regions	Regional Launch	All Populations
Aug 1, 2017	Tidewater	20,846	46,811
September 1, 2017	Central	23,368	52,698
October 1, 2017	Charlottesville/Western	17,266	30,114
November 1, 2017	Roanoke/Alleghany	11,169	26,014
November 1, 2017	Southwest	12,769	21,767
December 1, 2017	Northern/Winchester	26,450	39,447
January 2018	CCC Demonstration (Transition plan determined with CMS)	28,205	
January 2018	Persons who are Aged, Blind, Disabled (ABD) (Transitioning from Medallion 3.0)	76,778	
Total	All Regions	216,851	216,851

Source: VAMMIS Data; totals are based on CCC Plus target population data as of May 31, 2017

CCC Plus Program

Regional Launch

Aug 1, 2017 – Jan 1, 2018

Assignment
Begins



Tidewater Assign 6/18/17	Central Assign 7/18/17	Charlottesville Assign 8/18/17	Roanoke, Alleghany & Southwest Assign 9/18/17	Northern & Winchester Assign 10/18/17	CCC & M3.0 ABD Assign 11/18/17
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June

July

Aug

Sept

Oct

Nov

Dec

Go Live

Tidewater
Effective
8/1/17

Central
Effective
9/1/17

Charlottesville
Effective
10/1/17

Roanoke
Alleghany &
Southwest
Effective
11/1/17

Northern &
Winchester
Effective
12/1/17

*Assignment happens on the 18th of each month;
CCC Plus enrollment is effective first of the next
month following assignment; around 45 days
after initial assignment*

CCC and ABD effective 1/1/18

CCC Plus Member Benefits

- Person centered, individualized support plan
- Same standard Medicaid services provided
- Choice between health plans
- Care coordinator for each individual
- Team of health care professionals working together
- Assistance connecting to housing, food and community resources
- Possible additional benefits offered by health plans



CCC Plus Populations



- 65 and older
- Adults and children living with disabilities
- Individuals living in Nursing Facilities (NFs)
- Individuals in the CCC Plus Waiver (formerly the Tech Assisted Waiver and EDCD Waiver)
- Individuals in the 3 waivers serving the DD populations for their acute and primary services
- *CCC and Medallion 3 ABD populations transition to CCC Plus

Excluded Populations

Limited Coverage Groups

- Governor's Access Plan (GAP)
- Family Planning
- Qualified Medicare Beneficiaries only
- Special Low-Income Medicare Beneficiaries
- Qualified Disabled Working Individuals

Other Programs

- Members of Medicaid Medallion and FAMIS managed care
- PACE (Program of All –Inclusive Care for the Elderly)
- Money Follows the Person (MFP)
- Alzheimer's Assisted Living Waiver (AAL)
- Health Insurance Premium Payment (HIPP)

Excluded Populations

Specialized Settings

- Intermediate Care Facilities for Individuals with Intellectual Disability
- Veterans Nursing Facilities
- VA Home
- Psychiatric Residential Treatment Facilities
- State facilities: Piedmont, Catawba and Hancock

CCC Plus Local Government-Owned Nursing Facilities

- Bedford County Nursing Home
- Birmingham Green
- Dogwood Village of Orange County Health and Rehabilitation
- Lake Taylor Transitional Care Hospital
- Lucy Corr Nursing Home

Special Conditions

Hospice – if a hospice provider has submitted paperwork to indicate hospice election prior to enrollment, the member will be excluded.

CCC Plus enrolled individuals who elect hospice will remain CCC Plus enrolled

Carved Out Services

Services for CCC Plus enrolled individuals that are paid for through fee-for-service.

- Dental Services (*Smiles for Children*)
- School Health Services
- Preadmission Screening
- Therapeutic Group Home (formerly Level A and B Group Home)
- Treatment Foster Care
- Developmental Disabilities (DD) Waivers – Carve out includes waiver services, related transportation, case management and support coordination. Also includes waiver-like EPSDT services for DD Waiver enrolled individuals.

(DD Waiver services covered through EPSDT includes: Private duty nursing, Personal care, and Assistive Technology.)

Carved Out Services

Community Mental Health Rehabilitation Services will be carved out until Jan 1, 2018. These services will be covered by Magellan, the behavioral health services contractor for DMAS.

Services include:

- Mental Health Case Management
- Therapeutic Day Treatment (TDT) for Children
- Day Treatment/ Partial Hospitalization for Adults
- Crisis Intervention and Stabilization
- Intensive Community Treatment
- Mental Health Skill-building Services (MHSS)
- Intensive In-Home
- Psychosocial Rehab
- Behavioral Therapy
- Mental Health Peer Supports



Transportation

CCC Plus Reservations	Phone Number	Type of Transportation
Aetna Better Health of Virginia	(800) 734-0430 Option 1	All ages and all levels of service
Anthem HealthKeepers	(855) 325-7581	All ages and all levels of service
Magellan Complete Care of Virginia	(877)790-9472	All ages and all levels of service
Optima Health	(855) 325-7558	All ages and all levels of service
United Healthcare Regions 2,4,5	(855) 855-9080	All ages and all levels of service
United Healthcare Regions 1,3,6	(888) 258-0521	All ages and all levels of service
Virginia Premier	(877) 719-7358	All ages and all levels of service

Additional information, including phone numbers for ride assistance, is available at:

http://www.dmas.virginia.gov/Content_atchs/mc/CCCPlus%20and%20FFS%20Transportation%20Contact%20List%2007-12-17%20FINAL.docx

Member Materials Provided by Health Plans

Care Coordinator Contact Information

- CCC Plus Members are assigned a Care Coordinator to personally assist members and their treating providers
- For assistance identifying a member's Care Coordinator, please contact the assigned health plan directly at:

Magellan	UnitedHealthCare	Anthem	Aetna	VA Premier	Optima
800-424-4524	877-843-4366	1-855-323-4687 Press #4	1-855-652-8249 press #1 and ask for CC.	1-877-719-7358 select option for Care Management	757-552-8398 OR Toll Free 866-546-7924

Enrollee Protections

- During the **continuity of care** period of up to 90 days, MCOs have to pay existing providers
- MCO must go **out of network** to provide a service that they don't have in network
- Individuals in Nursing Facility (NF) at the time of enrollment **will not be moved** even if the NF does not choose to participate. NF will be paid as an out of network provider.



Thank You!

For More Information . . .

Additional CCC Plus information is available at:

http://www.dmas.virginia.gov/Content_pgs/mltss-home.aspx

Provider call schedule is on the CCC Plus Meetings webpage
(look for the Behavioral Health Call)

CCC Plus Provider Q and A Conference Call Schedule – NEW

Send CCC Plus questions, comments, and suggestions to:

CCCPlusCMHRS@dmas.virginia.gov