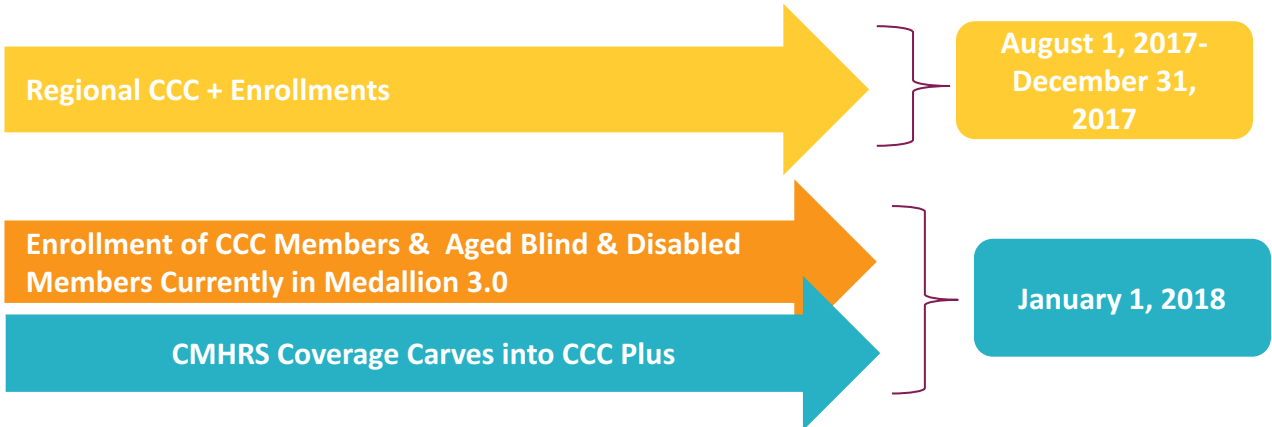


COMMUNITY MENTAL HEALTH & REHABILITATION SERVICES (CMHRS) TRANSITION TO CCC PLUS FACT SHEET



Exclusion from CCC+
Youth admitted to Residential Treatment Services (RTS)-continue to be excluded from enrollment into CCC Plus; will be disenrolled from CCC+ if they enter RTS while in CCC Plus.

Carved-Out Services from CCC+
RTS-Therapeutic Group Homes and Treatment Foster Care-Case Management services are carved out of CCC Plus but youth who receive these services may be in CCC Plus. These services will be carved into CCC+ later in 2018.

CMHRS coverage for Medallion 3.0 members remains covered through Magellan of Virginia until the implementation of Medallion 4.0

- CMHRS Services**
- Intensive In Home (IIH)
 - Therapeutic Day Treatment (TDT)
 - MH Case Management
 - MH Family Support Partners
 - MH Peer Support Partners
 - EPSDT Behavioral Therapy
 - Day Treatment/Partial Hosp.
 - Psychosocial Rehabilitation
 - Intensive Community Treatment
 - Mental Health Skill Building
 - Crisis Intervention
 - Crisis Stabilization

No changes made to program regulations, medical necessity, criteria, procedure codes, unit values, etc.

Core Service Authorization processes will be standardized across health plans.

Providers must be credentialed with the member's benefit plan in order to bill for CMHRS services rendered to CCC+ member beyond the continuity of care period

Continuity of Care Provision







Until April 1, 2018

- Maintain member's current CMHRS providers for up to 90 days;
- Service authorizations (SAs) issued prior to CCC Plus enrollment, including those with out of network providers, remain for up to 90 days or until the authorization expires, whichever comes first; and
- Authorizations extended as necessary to ensure safe and effective transition to a qualified provider within the MCO's provider network or as authorized by the MCO out-of-network.

After April 1, 2018

- Maintain member's current CMHRS providers for up to 30 days;
- Service authorizations (SAs) issued prior to CCC Plus enrollment, including those with out of network providers, remain for up to 30 days or until the authorization expires, whichever comes first; and
- Authorizations extended as necessary to ensure safe and effective transition to a qualified provider within the MCO's provider network or as authorized by the MCO out-of-network.

CCC Plus Health Plan Credentialing Contact Information

Plan	Credentialing Contact
 AETNA BETTER HEALTH[®] OF VIRGINIA	Contacts: Leslie Weatherless-Kerr & Donnesha Lewis Patricia Thomas, Provider Relations Manager Phone: 1-855-652-8249 Email: VAcredentialing-aetna@aetna.com (credential status) & Aetnabetterhealth-VAProviderRelations@aetna.com (applications submissions)
 Anthem HealthKeepers Plus Offered by HealthKeepers, Inc.	Contacts: Annette Powell, Tidewater _ Phone: 804-393-6763 John Bachand, Central/Western _ Phone: 804-354-4063 Beth Condyles, Northern _ Phone: 804-516-2499 Deborah Tankersly, Southwest _ Phone: TBA
 Magellan COMPLETE CARE.	Contact: Kenya Onley Email: VAMLTSProvider@MagellanHealth.com Phone: 1-800-424-4524
 Optima Health	Optima Health Community Care <u>Contracting Contacts:</u> Kresha Garland, Tidewater Phone (757)252-3141 Email: KRGARLAN@sentara.com Deborah Abbey-Bada, Central, Northern & Winchester Phone: (757) 983-9671 Email: MDABBEYB@sentara.com Didi France, Charlottesville, Western, Roanoke, Alleghany & Southwest Phone: (540) 562-8236 Email: DAFRANCI@sentara.com <u>Credentialing Contact:</u> Contact: Linda Winebrenner Phone: 757-687-6333 Email: OrgProviderApp@sentara.com
 UnitedHealthcare[®] Community Plan	Contact: Taylor Fink Phone: 763-361-6233 Email: vaccbh@optum.com
 VAPremier Virginia Premier Health Plan, Inc.	<u>Contracting Contact:</u> John Strube Phone: 804-819-5151, ext.56051 Email: John.Strube@VaPremier.com <u>Credentialing Contact:</u> Kim Paige Phone: 804-819-5151, ext. 55352 Fax: 804-819-5171 Email: kimberly.paige@vapremier.com