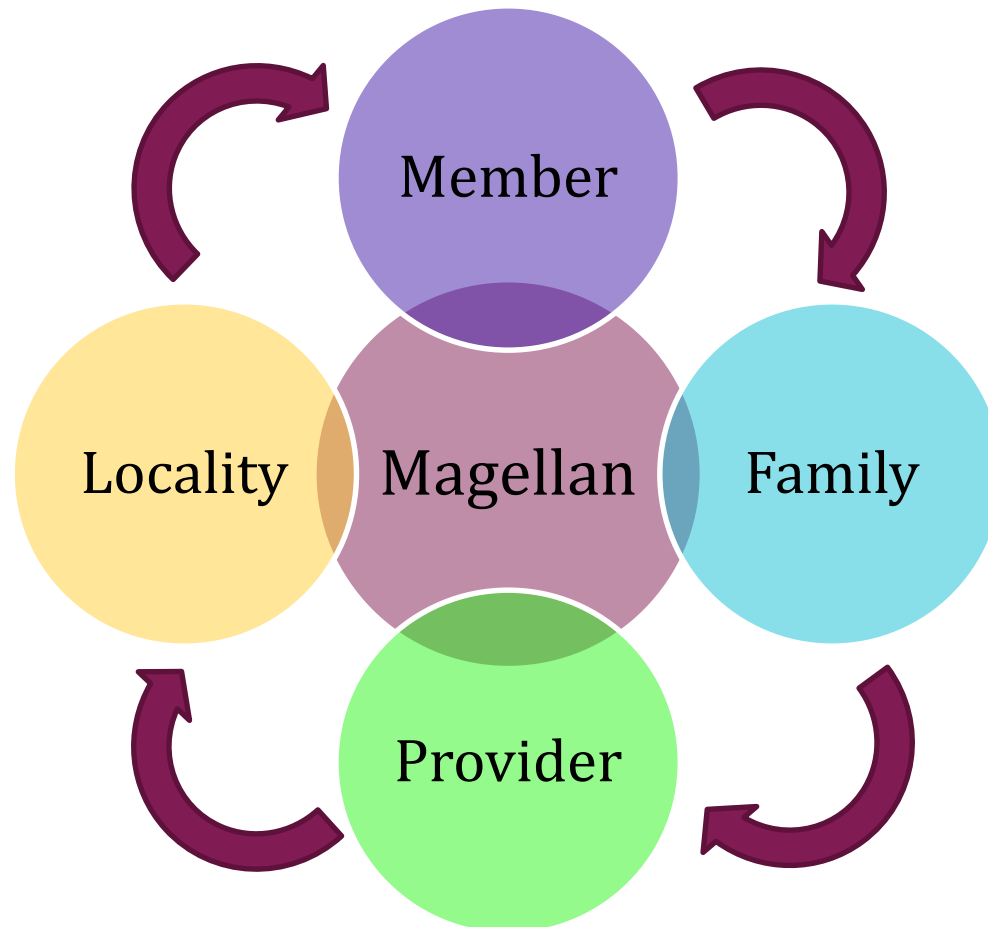# IACCT IMPLEMENTATION UPDATES
October 2017

New Residential Service Program
## Implemented 7/1/2017

System of Care Engagement

PROVIDER LEVEL

Network Activity

- Credentialing/Contracting Activity:
  - 100% Network Coverage. There is at least one IACCT in every locality.
  - There are a total of 24 credentialed/contracted IACCT provider organizations.
  - Currently conducting outreach to crisis stabilization providers statewide for IACCT.
    - Four crisis providers have agreed to contract. Follow-up outreach is being conducted to secure contracting documents.
- Recruitment Targets:
  - Alleghany (based on limited capacity for current IACCTs)
  - Central region (based on limited capacity for current IACCTs
  - 13 Localities with a single contracted IACCT (based on need for additional coverage)
  - One IACCT has expanded coverage adding secondary and tertiary support to 18 localities
  - Revisiting contracting with non-IACCT CSBs
- Provider Meetings:
  - Conducted new and follow-up outreach for interested providers.
  - Meeting held with VACSB to discuss contracting with CSBs not currently contracted for IACCT
- Residential Provider Communications and Trainings:
  - Updated Residential Billing ORP Claims - Email Blast 10/1
  - Updated IACCT Provider List 10/3
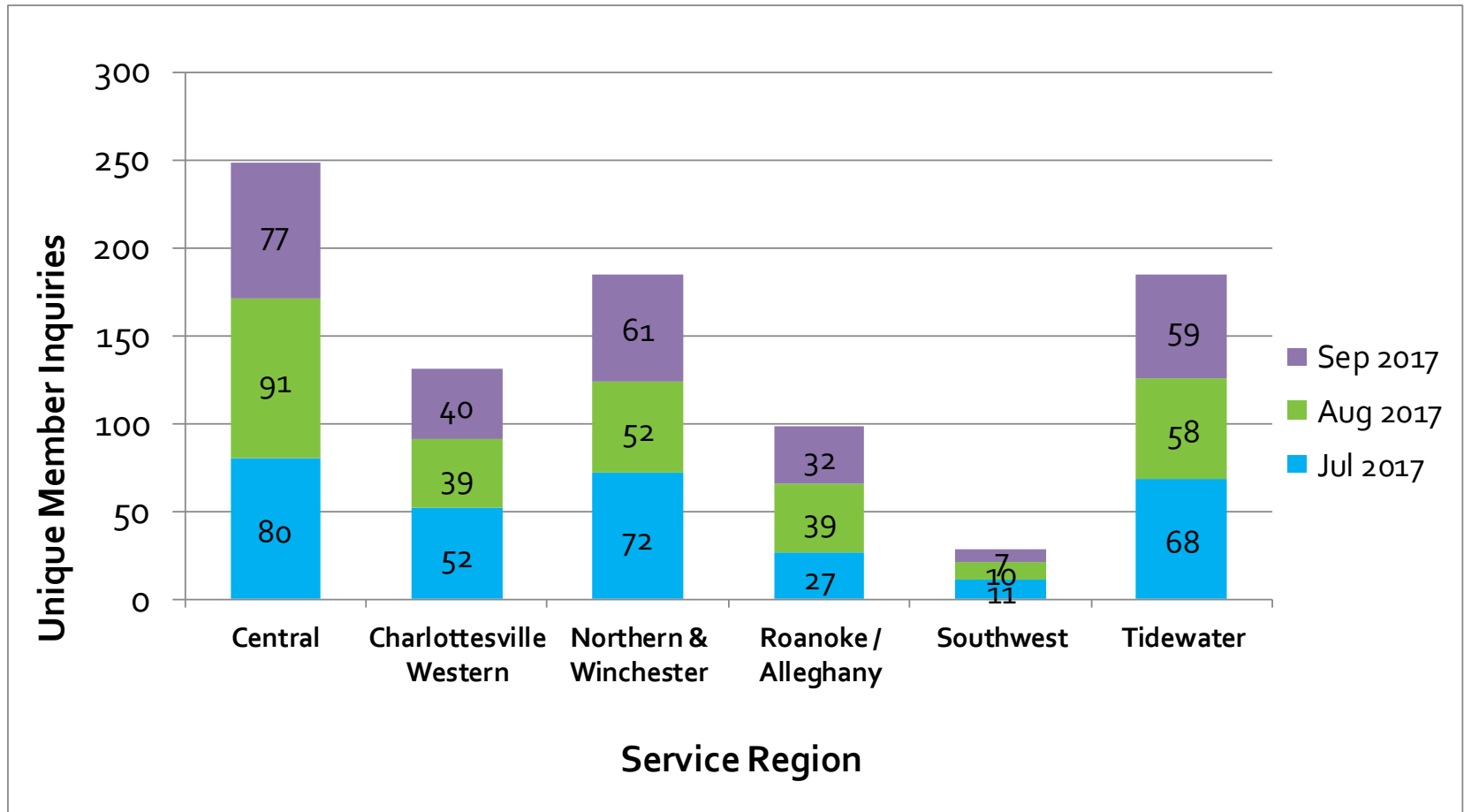 - Special Consideration Process and CON Certification - Email blast 10/6

Residential MEMBER MAP

Who are our Residential members?

EPSDT PRTF

◆ 12 Members

EPSDT TGH

● 66 Members

PRTF

▲ 720 Members
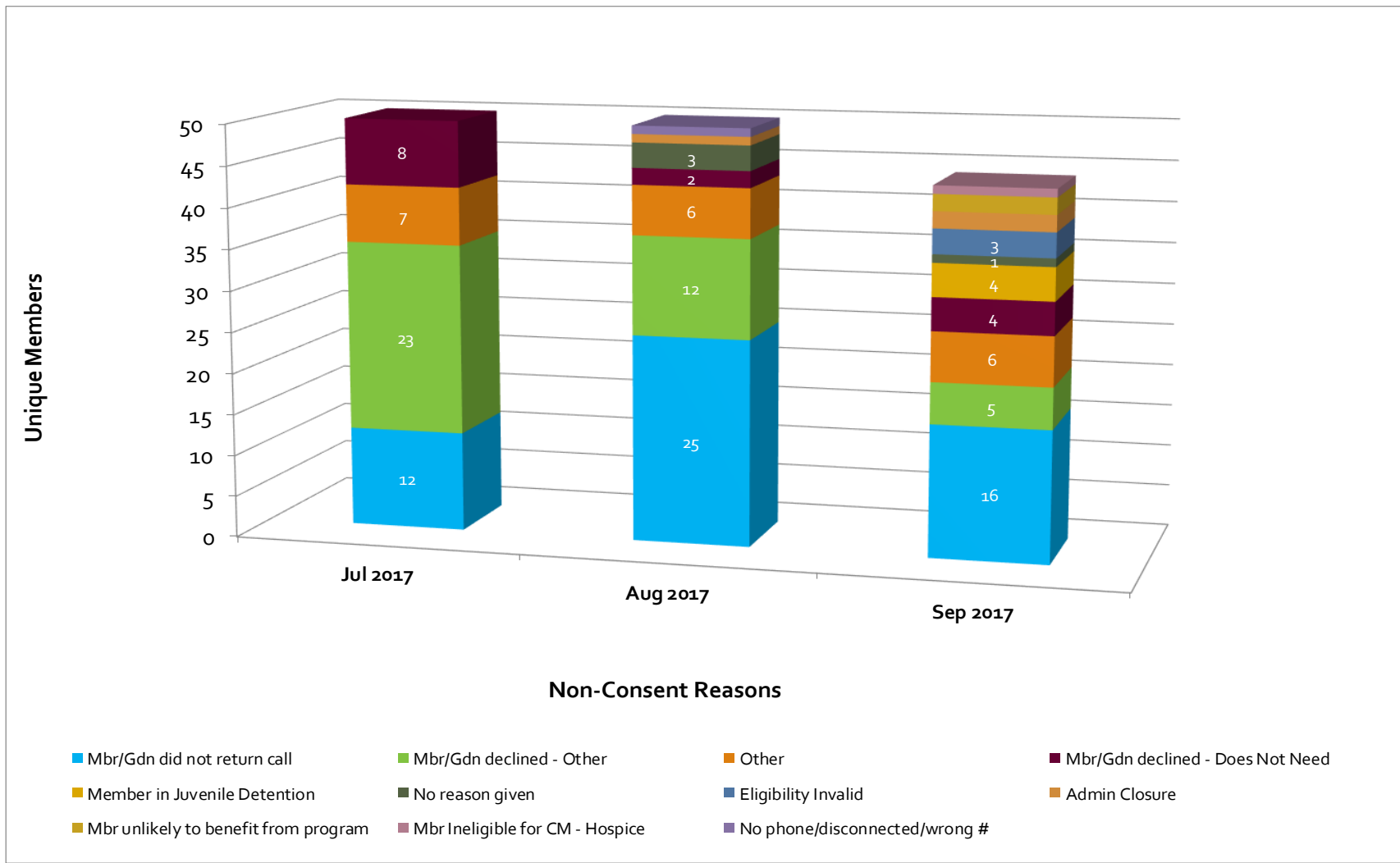
TGH

■ 244 Members
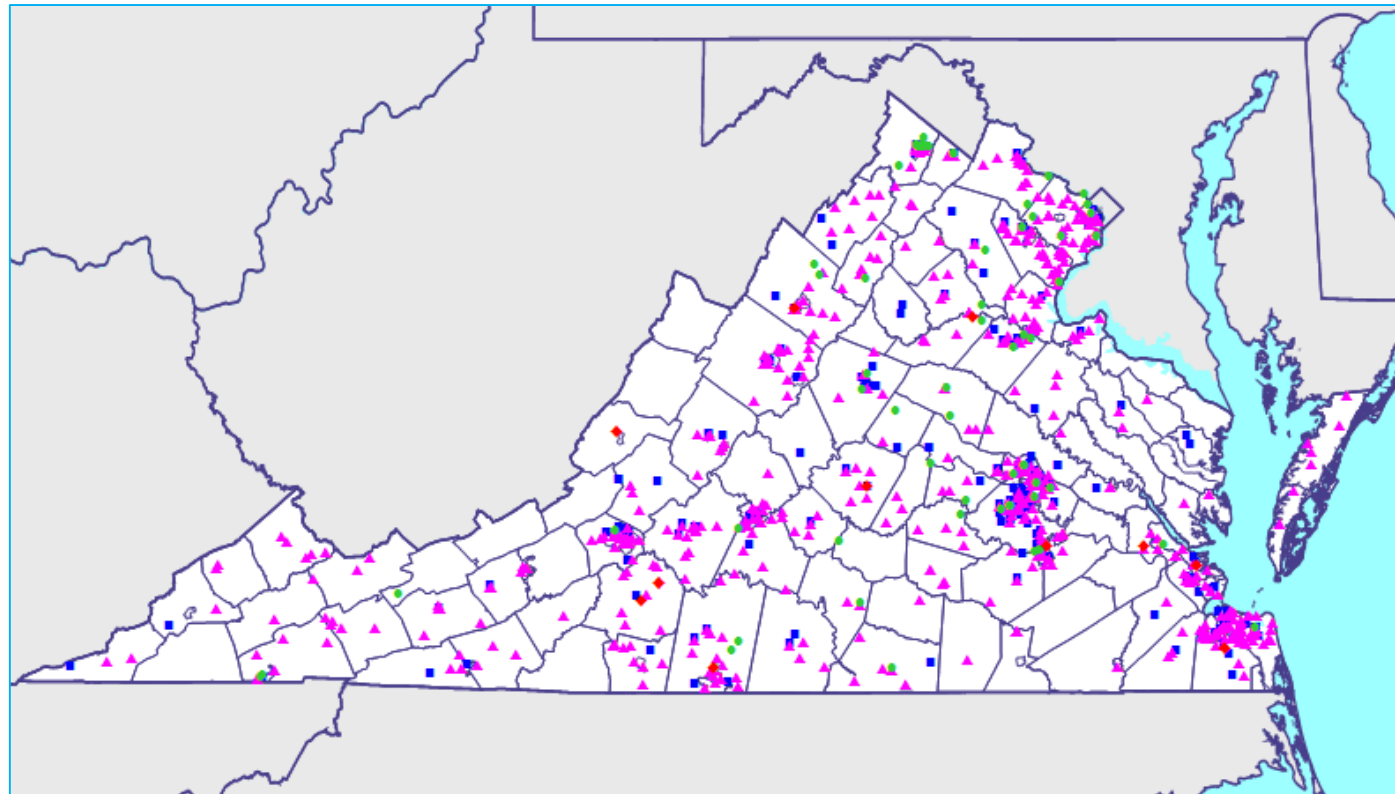
Data as of 10/10/2017: This map is updated by the 10th of each month.
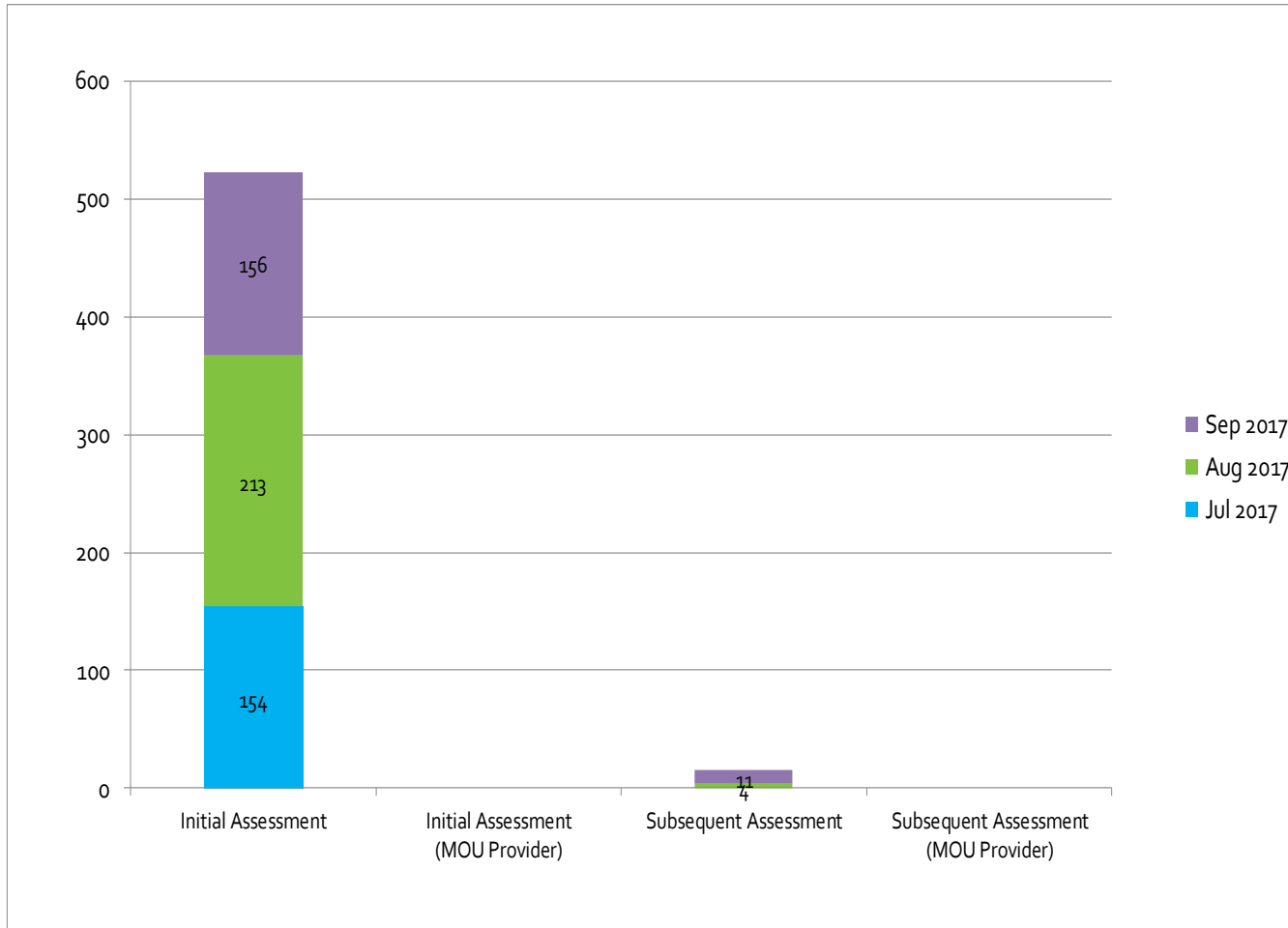
NUMBER OF INQUIRIES RECEIVED BY LOCALITY

Data as of 10/06/2017. This report is updated by the 10th of each month.
To access drill-down data, right-click on the chart and select Worksheet Object > Open.
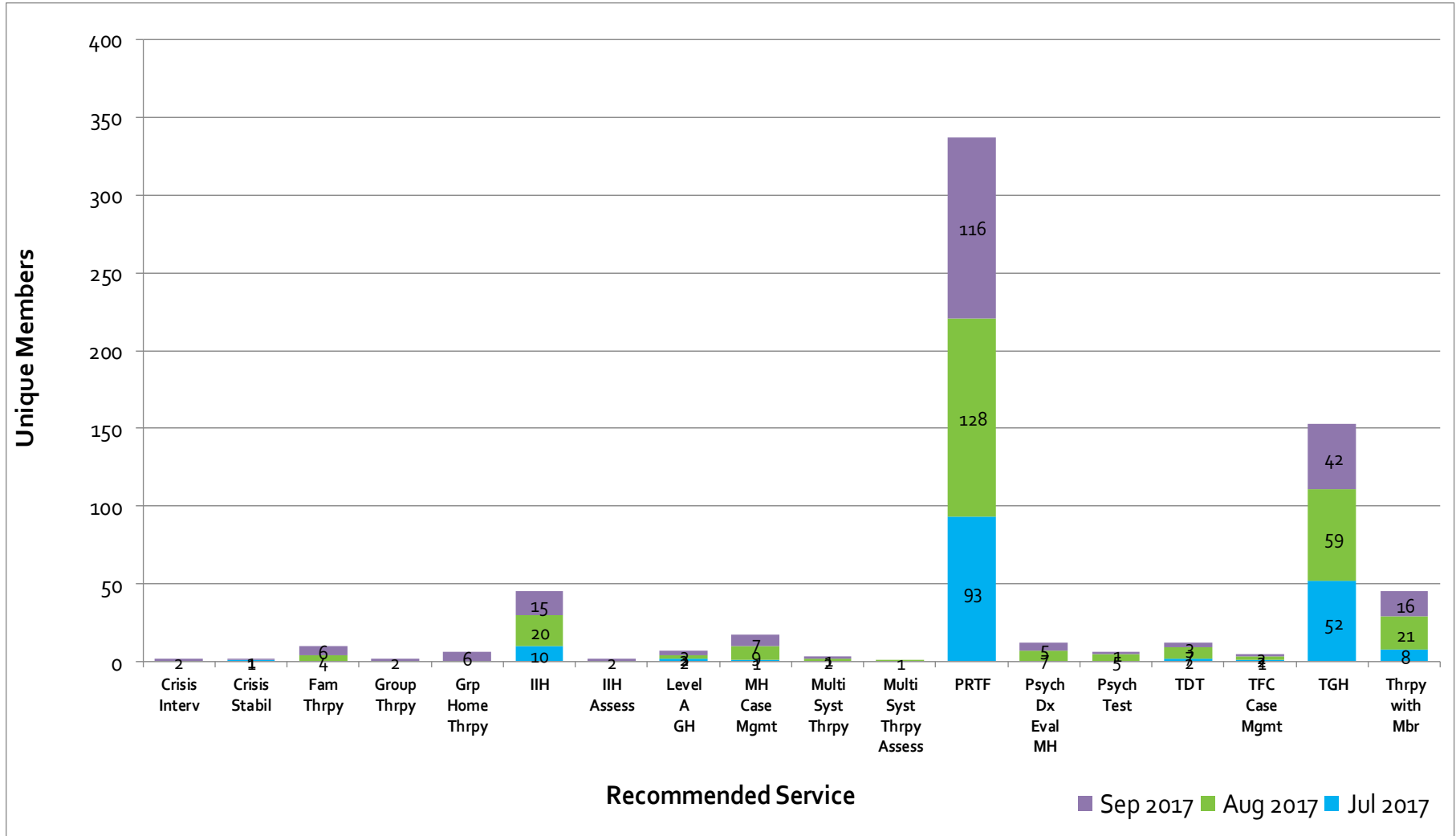
INQUIRY CLOSURES BY REASON

Data as of 10/06/2017. This report is updated by the 10th of each month.
To access drill-down data, right-click on the chart and select Worksheet Object > Open.

NUMBER OF ASSESSMENTS

Data as of 10/11/2017. This report is updated by the 10th of each month.
To access drill-down data, right-click on the chart and select Worksheet Object > Open.

RECOMMENDED SERVICES
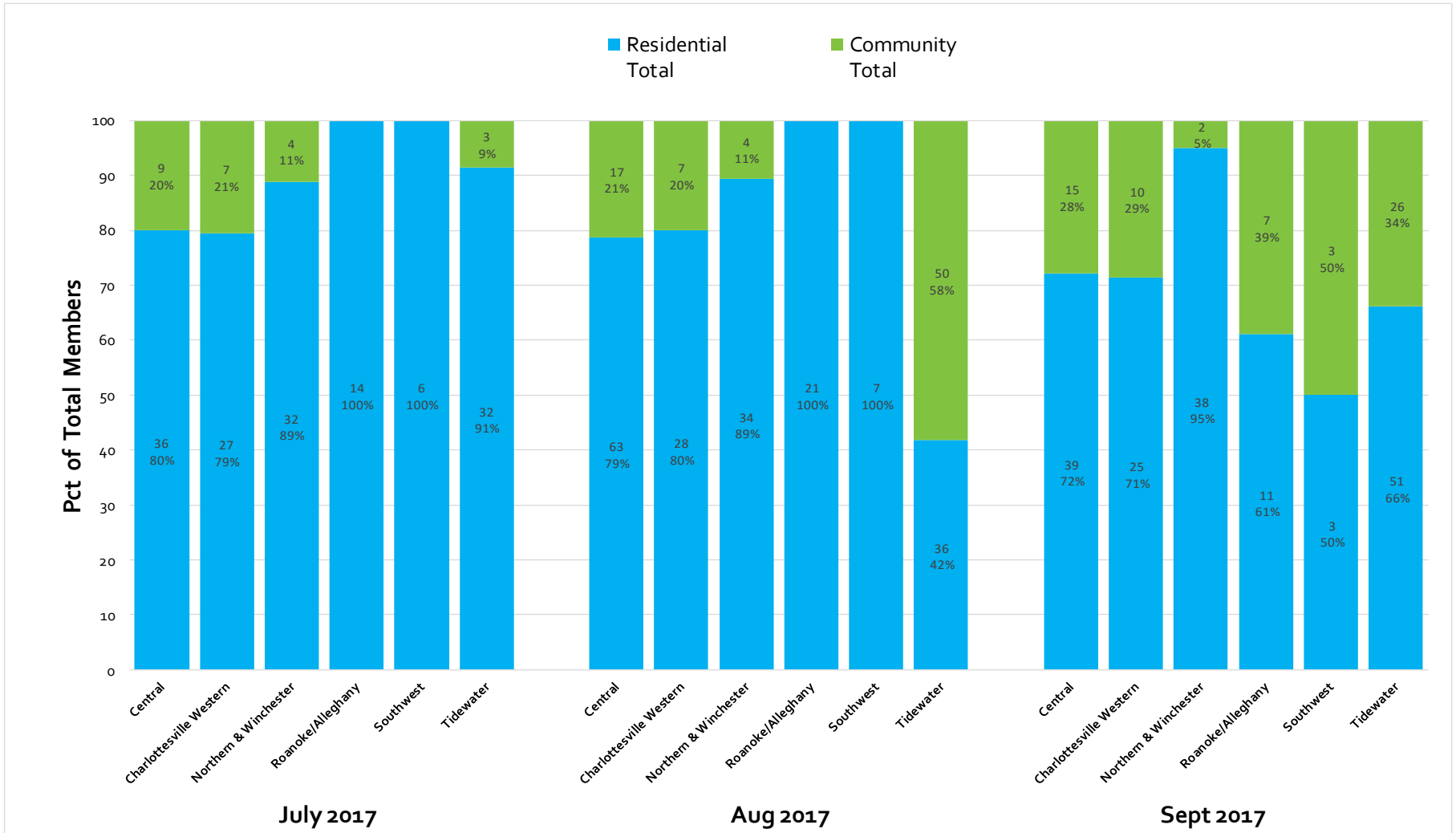

Data as of 10/17/2017. This report is updated by the 10th of each month.
To access drill-down data, right-click on the chart and select Worksheet Object > Open.
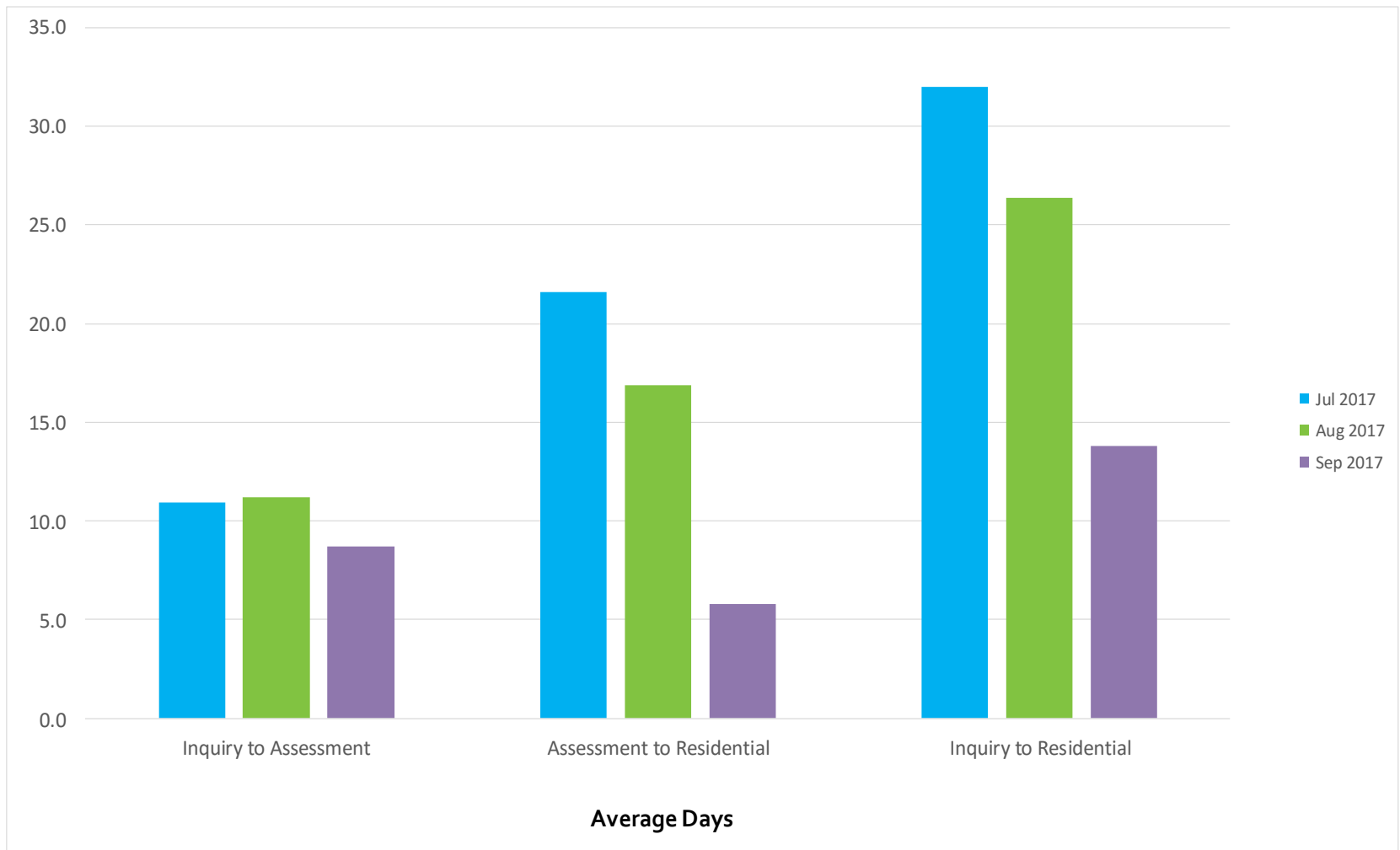
RECOMMENDED SERVICES BY LOCALITY

Data as of 10/17/2017. This report is updated by the 10th of each month.
To access drill-down data, right-click on the chart and select Worksheet Object > Open.

Inquiry to Residential Auth Time Frames
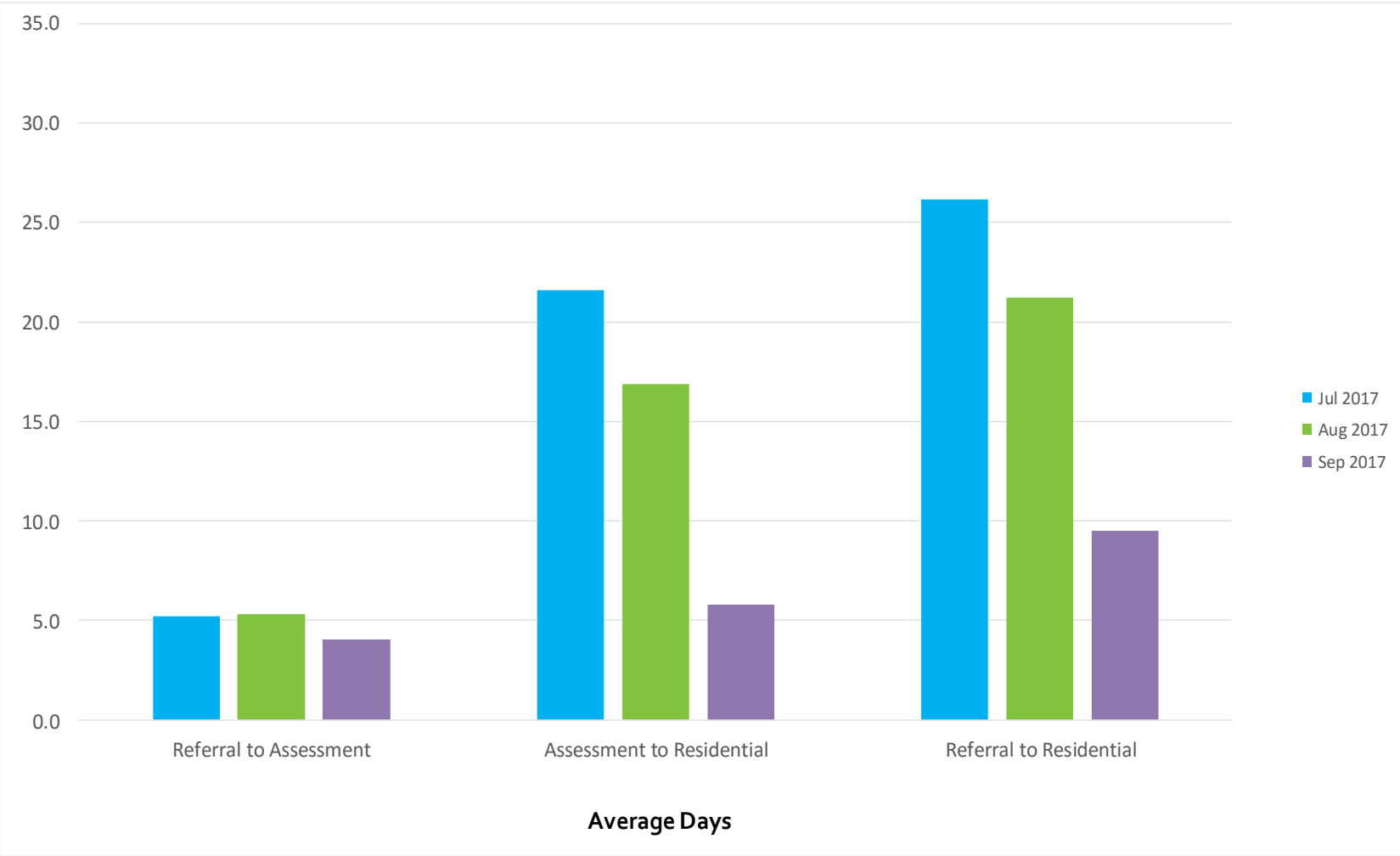

Data as of 10/10/2017. This report is updated by the 10th of each month.
To access drill-down data, right-click on the chart and select Worksheet Object > Open.

Referral to Residential Auth Time Frames

Data as of 10/10/2017. This report is updated by the 10th of each month.
To access drill-down data, right-click on the chart and select Worksheet Object > Open.
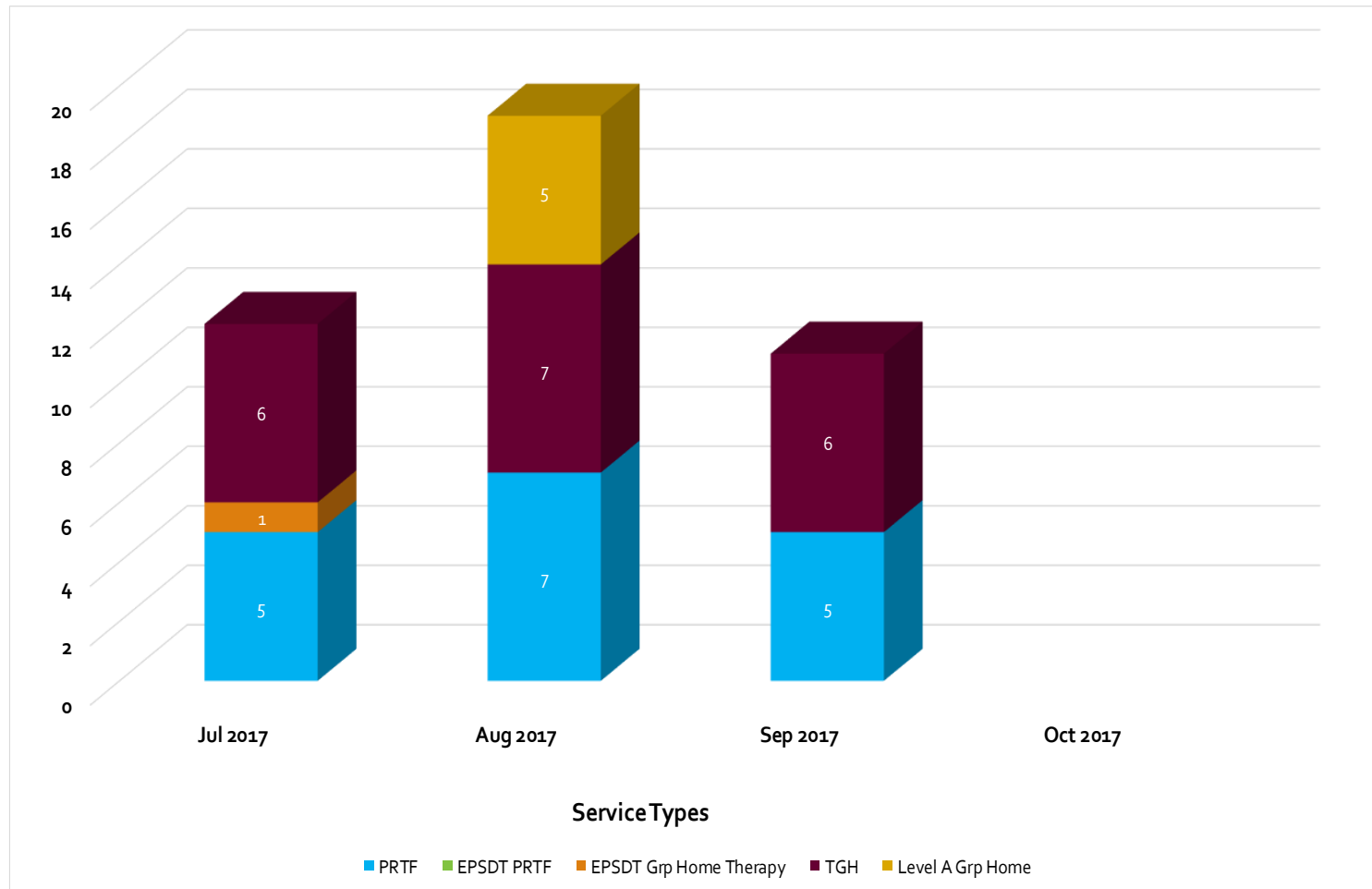
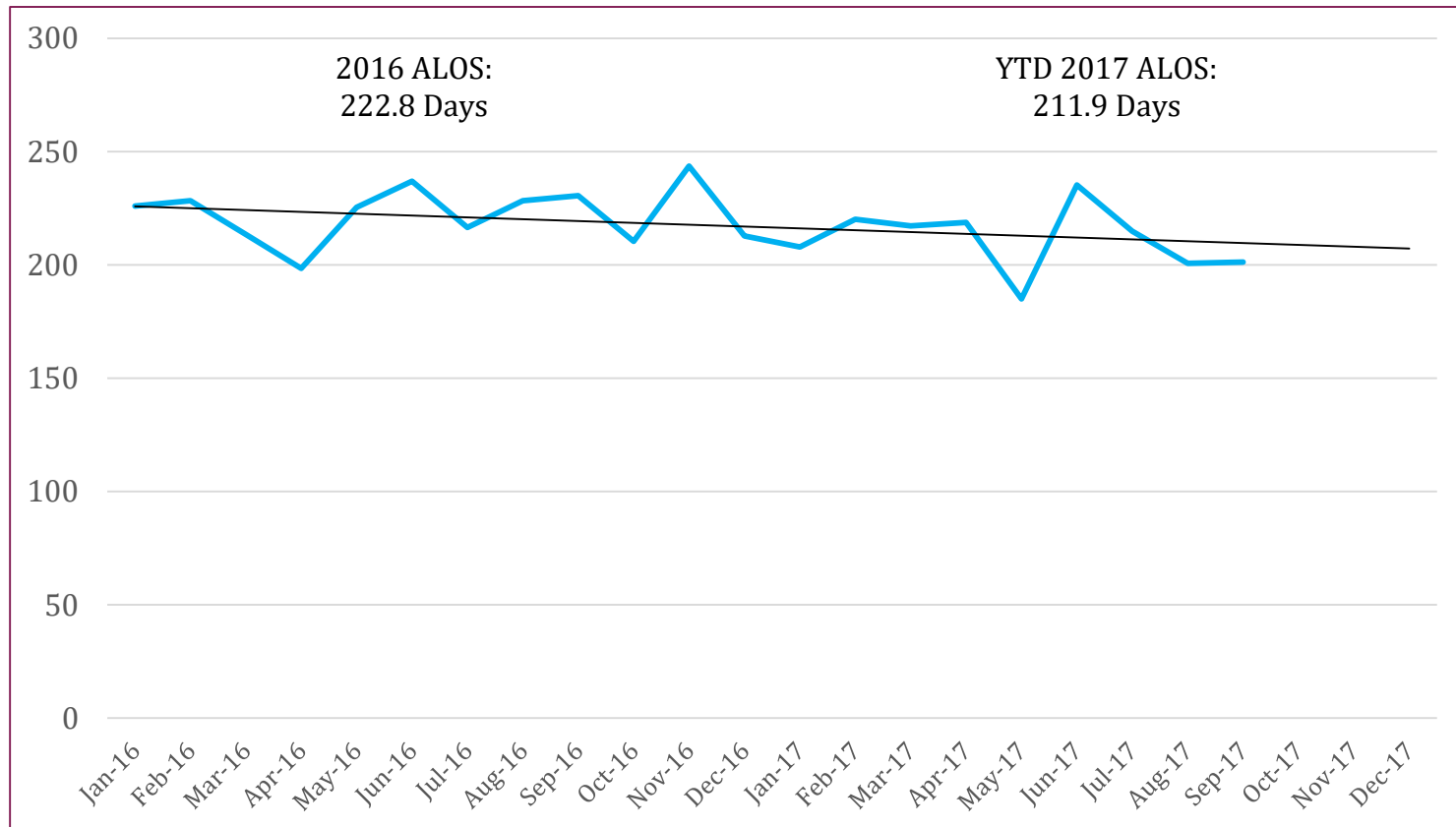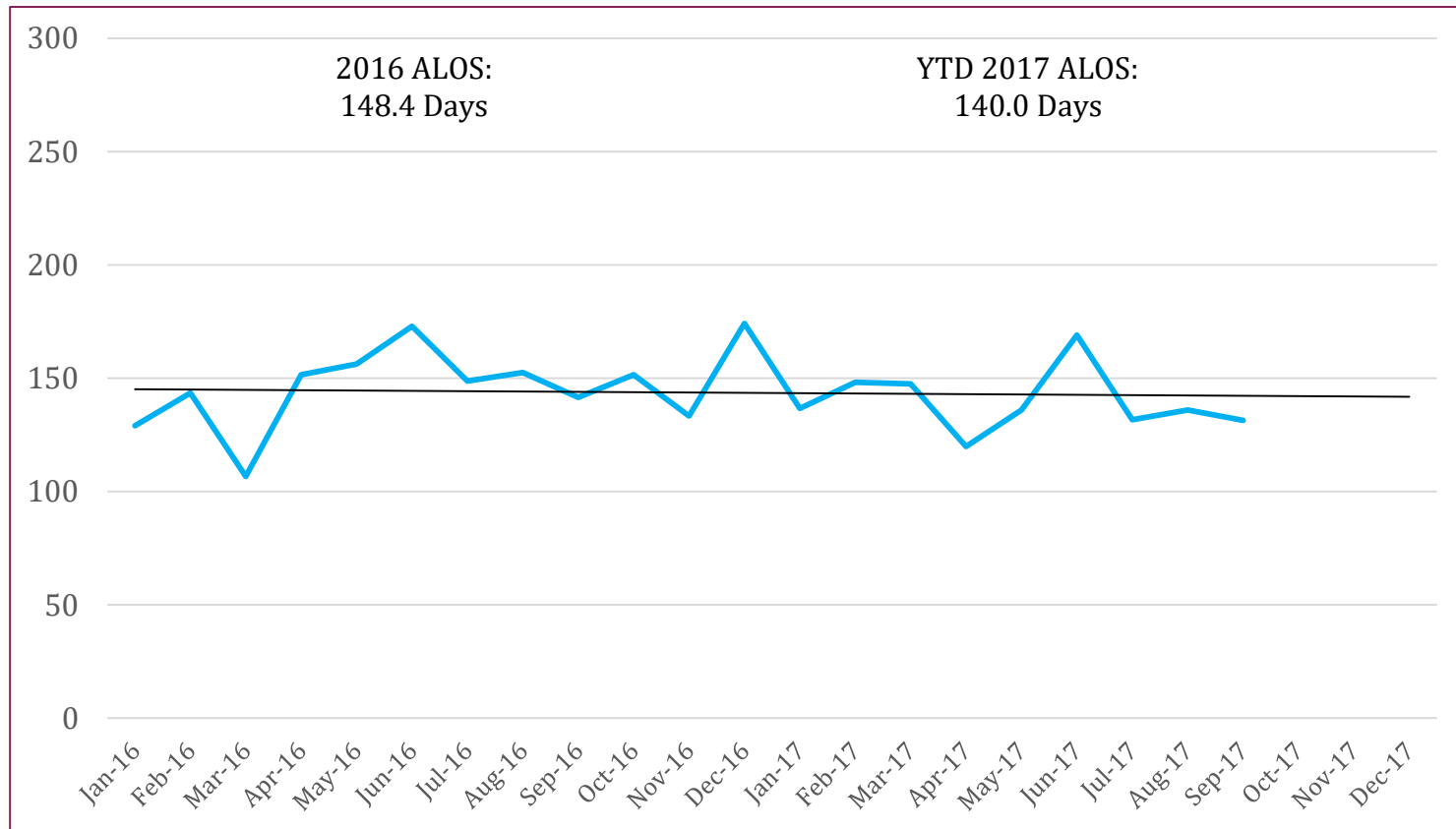# Foster Care Emergency Placements

Data as of 10/12/2017. This report is updated by the 10th of each month.
To access drill-down data, right-click on the chart and select Worksheet Object > Open.

Average Length of Stay
Psychiatric Residential Treatment Facility

2016 ALOS:
222.8 Days

YTD 2017 ALOS:
211.9 Days

Average Length of Stay
Therapeutic Group Home

Residential Admissions
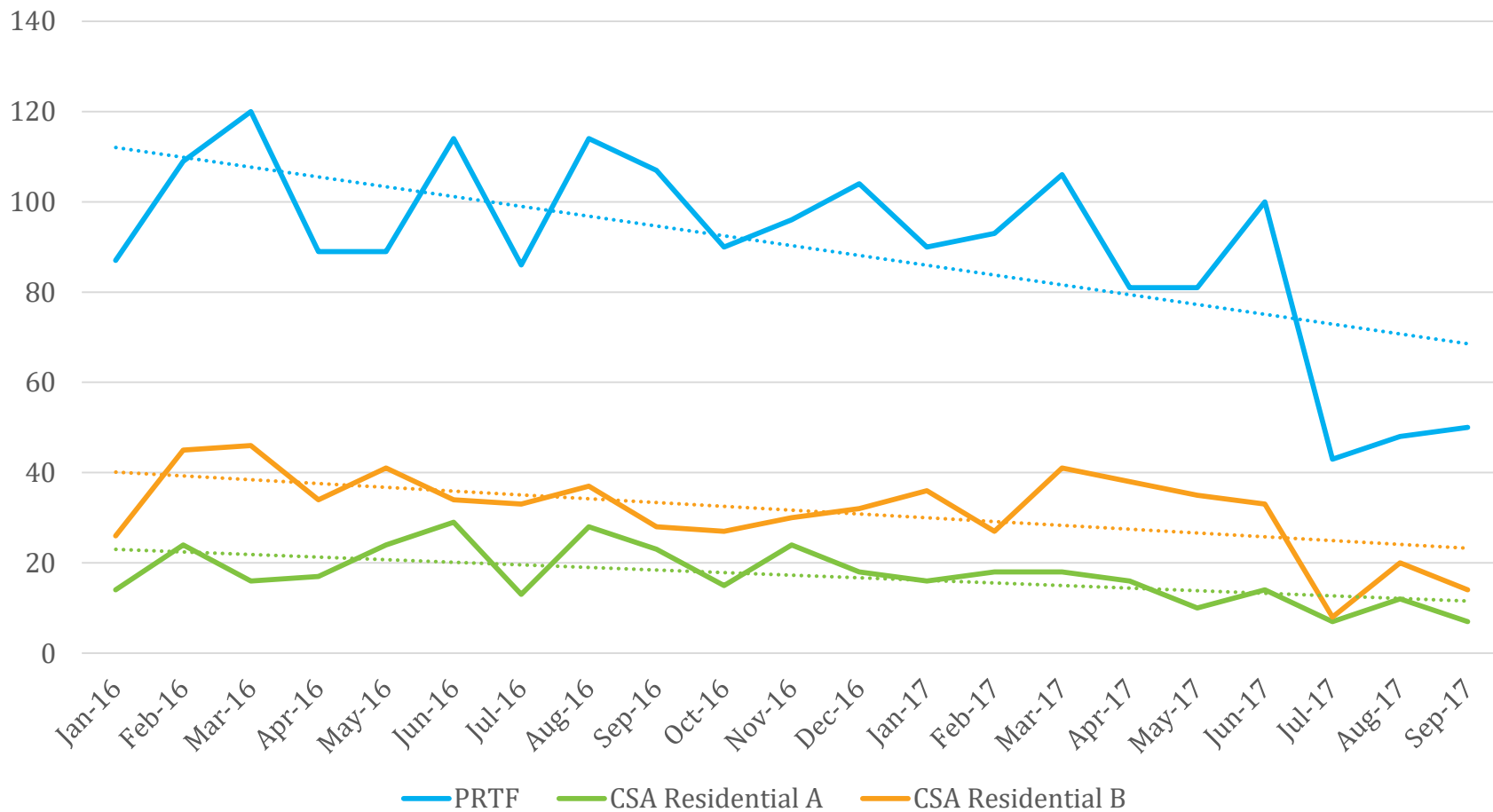
30/90 Day PRTF Readmissions

PRTF	2016	2017 YTD
30-day	8.1%	10.1%
90-day	13.0%	16.6%

Missed Family Engagement Notification Submissions by Month
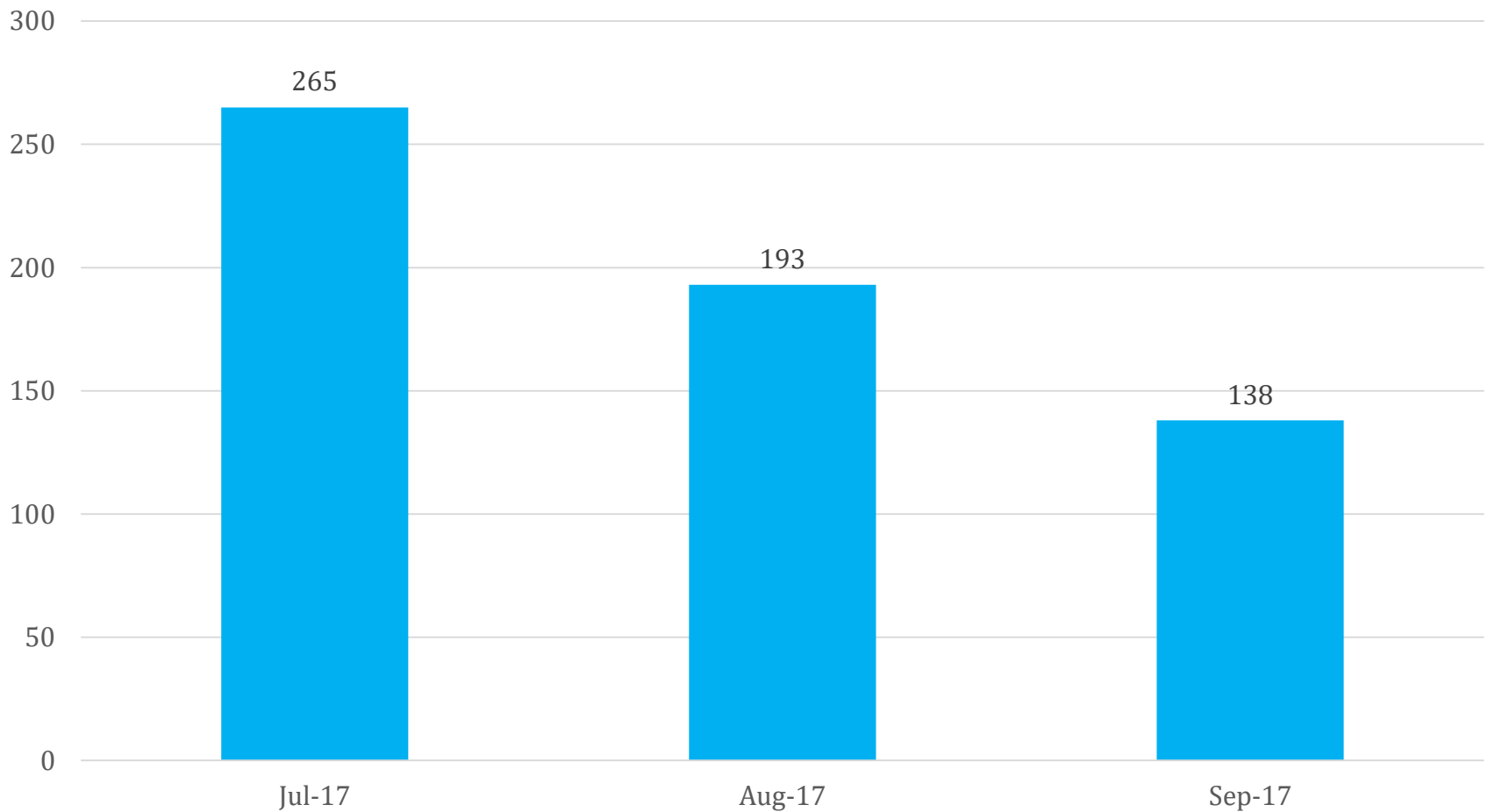
IACCT Care Coordination Case Highlight

Member History

- 13 year old male member raised by his grandparents
- Member is currently receiving IIH services. Previous treatment services includes TDT, IIH, medication management and case management

Triggering Event

- Grandparents are reporting that member is defiant, aggressive, throws things and reports hearing and seeing things that others do not hear or see. Grandparents reported an increase in defiance and aggression. Member was recently aggressive towards an animal.

Family Engagement

- Members grandparents are actively involved and are reporting feeling overwhelmed by members increasing behaviors. It appeared that the family would benefit from interventions that could offer support to the family and help improve family relations.

IACCT Recommendation Meeting and Care Coordination

- The recommendation meeting included the RCM, FSC, IACCT LMHP, CSA & FAPT, CSB case manager, IIH worker, physician recommendation, and grandparents and member. The member acknowledged his behaviors but reported that he did not want to go to an out of home placement. The grandparents verbalized feeling overwhelmed and wanted an out of home placement. All other attendees recommended community based services. RCM reported that MNC was not met for a TGH or PRTF and community based services was the recommendation.

Community Based Plan

- During the recommendation meeting a safety plan was developed. Member will continue with IIH and consider trying a different IIH counselor. Other services: TDT, case management, medication management, updated psychological, intensive family work, explore respite homes, and mentoring services. Grandparents will discuss additional services during upcoming FAPT meeting.

Positive Outcome for Member

- Grandmother reported that she still felt overwhelmed but verbalized her agreement with the community based plan. She report that additional support from the FSC would be beneficial and stated "yes, I'd like to talk to her, she is so helpful. She really understands me". The FSC will support the grandmother by attending the upcoming FAPT meeting.