



Magellan
COMPLETE CARE.

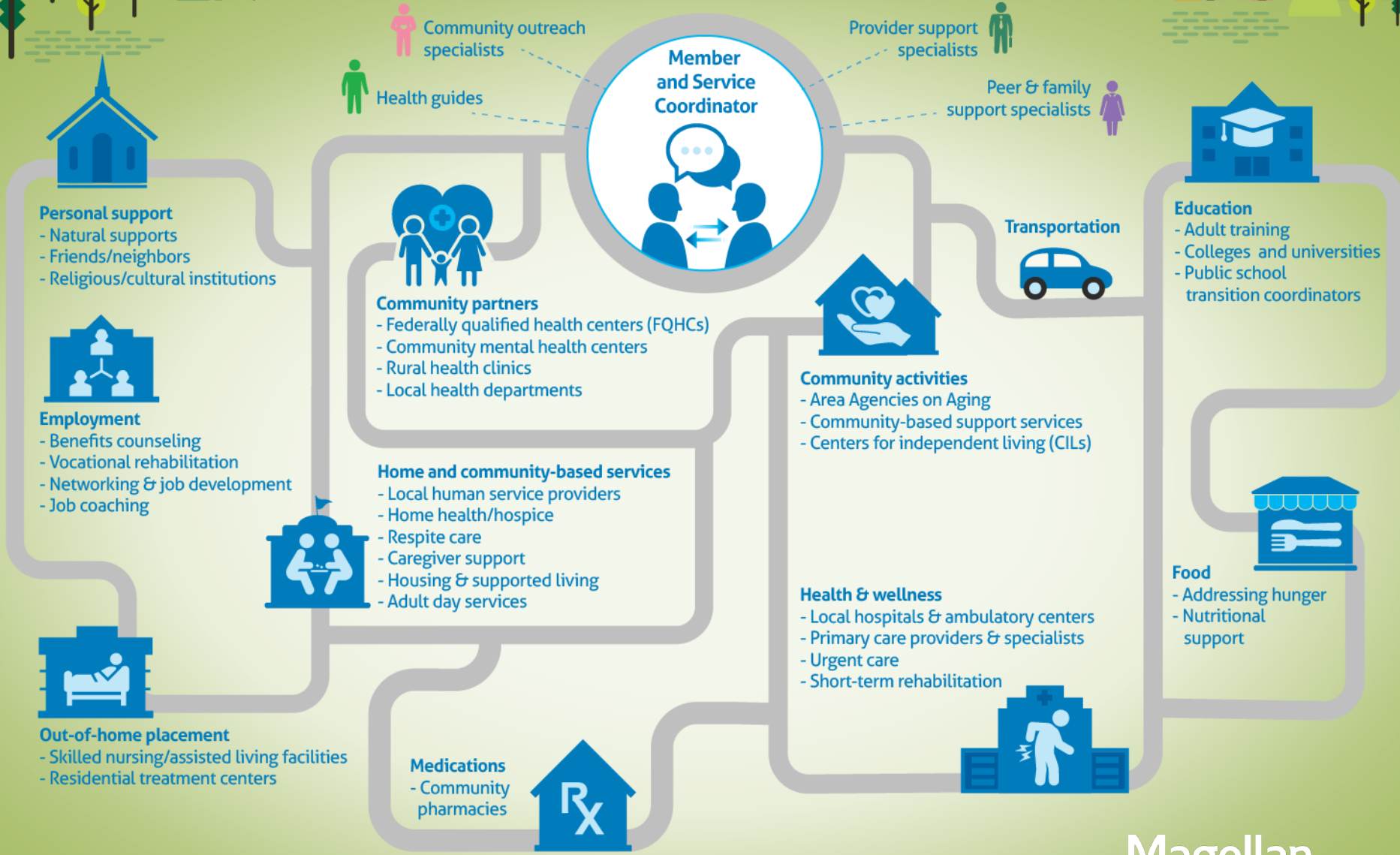
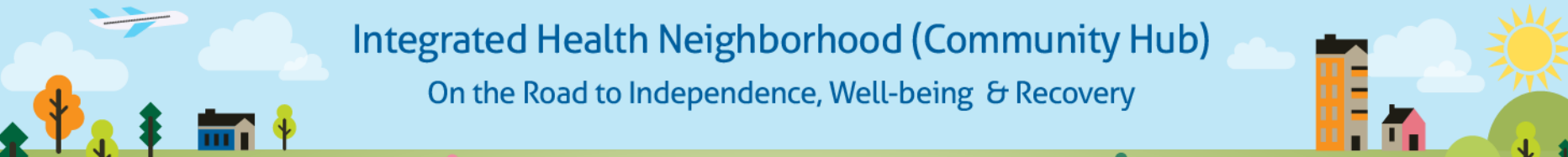
Magellan Complete Care of Virginia

Person-centered, community-focused, evidence-driven



Integrated Health Neighborhood (Community Hub)

On the Road to Independence, Well-being & Recovery



We offer a generous array of added benefits, beyond traditional medical services



Dental services for adults
(exams, cleanings & x-rays worth \$1,500 per year)



Vision services for adults
(\$150 for glasses or contact lenses every two years)



Smartphones for texts and
appointment reminders



Enhanced short-term services, when
needed: **respite care, personal care,
caregiver training & support**



Fresh meals delivered to the home after
inpatient hospital/nursing facility discharge



Environmental/home modifications



Online, interactive cognitive **behavioral
therapy** support



...And much more!
(Please refer to our website for the full list)

Call us (toll-free):

Member Services: 1-800-424-4524 (TTY 711)

Care Coordination: 1-800-424-4524 (TTY 711)

CareLine (nurse line): 1-800-424-4524 (TTY 711)

Visit: www.MCCofVA.com

We look forward to working with you!

Claims, training and authorizations



Electronic claims submission

- Payer ID: MCCVA



Paper claims submission

Magellan Complete Care of Virginia
Claims Service Center
1 Cameron Hill Circle, Ste. 52
Chattanooga, TN 37402



Electronic funds transfer

Enrollment information via provider
portal: www.MCCofVA.com or email
VAMLTSSProvider@MagellanHealth.com



Provider services

1-800-424-4524
www.MCCofVA.com

Orientation & training

Schedule an orientation through your regional network representative or call 800-424-4524.

Take advantage of one of our online trainings available on the provider portal at www.MCCofVA.com

Authorization requests

Call: 800-424-4524

Authorizations will also be accepted online at www.MCCofVA.com