

VA Premier – Virginia Premier Elite Plus



Joining Our Network

- Please visit our website at www.vapremier.com
- Complete the online Recruitment Request at vphpnetdev@vapremier.com
- For Provider Services, call 1-877-719-7358 toll free and follow the menu options

Authorizations (effective 1/1/2018)



Service	Contact
<p>LTSS Requests Requests will be addressed within 5 business days; expedited requests within 3 business days</p>	<p>Fax: 1-877-794-7954 Or contact our Care Coordination Team: 1-877-719-7358; press option 3-3-2-1</p>
<p>Outpatient Service Requests (excluding LTSS) Outpatient authorizations will be addressed within 5 business days</p>	<p>Fax: 1-800-827-7192 Referrals and Authorizations Dedicated Line: 1-888-251-3063, press option 4</p> <p>You can also submit requests via our Provider Portal located on our website: www.vapremier.com</p>
<p>Admission Requests (Non-Behavioral Health) Admission authorizations will be addressed within 1 business day</p>	<p>Fax: 1-877-739-1365 Referrals and Authorizations Dedicated Line: 1-888-251-3063, press option 4</p>
<p>Mental Health and ARTS Requests Services authorized by Beacon Health Options</p>	<p>Call: 1-844-513-4951 Fax: 1-888-237-3997</p> <p>Please call prior to sending fax.</p>
<p>Non-Traditional Behavioral Health Requests Services authorized by Beacon Health Options</p>	<p>Call: 1-844-513-4951 Fax: 1-888-237-3997</p> <p>Please call prior to sending fax.</p>

Claims Submission



You can submit claims to Virginia Premier via:

Paper Claim

Virginia Premier Elite Plus
P.O. Box 4369
Richmond, VA 23220

Electronic Claim

Availability: 1-800-282-4548

Payer ID: VPEP1

Change Healthcare: 1-800-981-8601

Payer ID: Prof: 1244; Inst:
4573

Provider Portal

Submit CMS
1500

Three Ways to Get Help with Claims

1

Use our Provider Portal to check the status of your

claim

2

Call our Claim Customer Service at: 1-877-719-7358

3

For difficult claims issues, contact Long-Term Services and Supports Manager Rebecca Frango at vphpnetdev@vapremier.co